

January 2025

# MEARS IN MOTION



**Rickey S.,  
M/C Ops  
\$150  
Dining  
Voucher,  
WDW  
Swan/Dolphin**



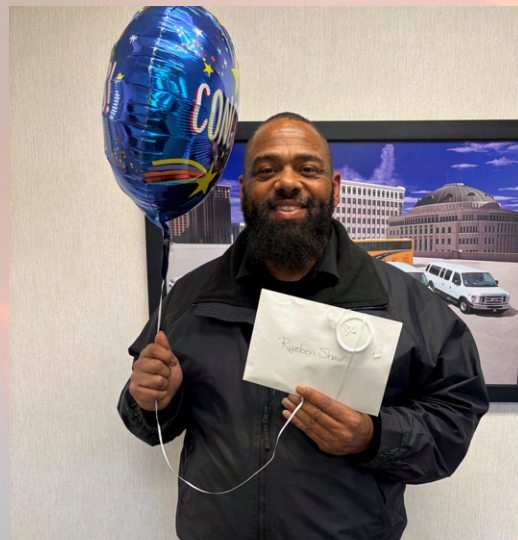
**Kacey T.,  
Call Center/  
Dispatch  
Stationary  
Exercycle**



**Latasha V.,  
Sales  
Orlando  
Magic  
NBA  
Ticket  
Package**



**Rueben S.,  
M/C Ops  
\$200  
Visa  
Gift Card**



**Thank you all for another year of  
fantastic accomplishments. Congratulations  
to the winners of our 2025 end-of-year  
Employee Appreciation Grand Prize drawings.**



# EMPLOYEES OF THE MONTH

JANUARY  
2025



## JOSE D. M/C OPERATOR

A recipient of numerous 5-Star ratings from guests, Jose sets the standard for upholding our Core Values. He serves as a positive influence on others, has a clean safety record since joining us in 2006, and carries himself with the highest level of professionalism.

## JUNE J. CUSTOMER SERVICE AGENT

June eagerly goes above and beyond for our customers, and Lost & Found is her super-power! Since joining Mears in 2006, her attendance remains stellar, she's always thinking of ways to help her colleagues, and she consistently models an enthusiastic attitude.



# 2024 TOP 15 SAFETY AWARDS

Congratulations to these outstanding  
Motor Coach Operators who earned the  
best Safety scores at Mears in 2024:

**Andrew R.**  
**Angel L.**  
**Brian D.**  
**Brian M.**  
**David M.**  
**Dennis G.**  
**Diego C. F.**  
**Elvin I.**  
**Francisco O.**  
**Gerardo R.**  
**Hank S.**  
**Hector L.**  
**Jose G.**  
**Thomas K.**  
**Tom M.**

## SAFETY FIRST!

From our Chief Operating Officer,  
Rebecca H., "Incredible work, team!  
Your dedication to safety sets the  
standard for all of us. Safety isn't just a  
Core Value—it's at the heart of  
everything we do. You're leading by  
example, and we couldn't be more  
grateful. Thank you for making safety a  
key part of every moment."



Based on Samsara Safe Driving scores,  
with no chargeable accidents and a  
minimum of 1,000 hours driving.



# NOW OPEN!

Tuesday, January 21  
was *Stella Nova Day*  
at M/C Operations,  
celebrating the opening  
of Universal Orlando's  
newest resort.

Inspired by the "infinite vastness  
of the unknown universe, and the  
thrill and wonder of what lies  
beyond our world," this property  
is located at 4500 Epic Blvd.



Pictured in the  
ribbon-cutting  
photo is *Erica M.*,  
our first driver to  
run the route from  
Stella Nova to  
Citywalk.

Back at base,  
festive decorations  
adorned our  
1724 W. Gore St.  
location, with  
celebratory  
sweet treats for  
everyone.







**CONGRATULATIONS TO THIS DEDICATED GROUP OF NEWLY-CERTIFIED *MOTOR COACH FIELD TRAINERS* WHO RECENTLY COMPLETED OUR IN-HOUSE TRAIN-THE-TRAINER PROGRAM.**

**Dave N.  
Eugene S.  
Ezekiel S.  
Jason M.  
JoJo L.  
Kay Kay C.**

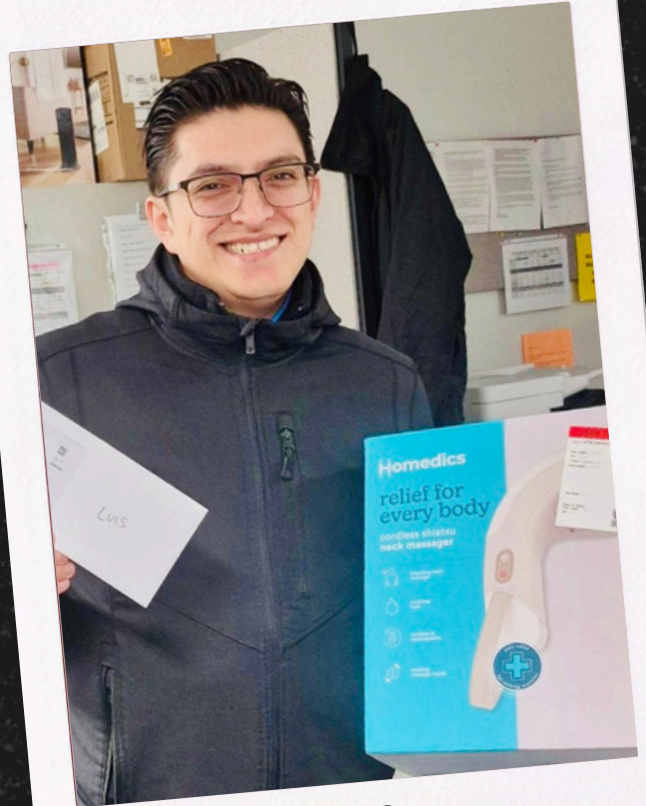
**Lexi A.  
Robert H.  
Shelenia N.  
Tabatha T.  
Trey M.**

**AS ROLE MODELS AND PEER COACHES FOR NEW DRIVERS, OUR MOTOR COACH FIELD TRAINERS ARE SELECTED FOR THEIR EXEMPLARY CUSTOMER SERVICE SKILLS, SAFE DRIVING RECORD, ENCOURAGING SPIRIT, INTEGRITY AND ENTHUSIASM ON THE JOB.**





**Joseph B.,  
M/C Operations  
Sharper Image  
Powerboost Massager**



**Luis O.,  
Mears Connect Airport Ops  
Shiatsu Neck Massager**



**Joshua I.,  
M/C Maintenance  
Homedics Shiatsu  
Massage Pillow**

**CONGRATS,  
4TH QUARTER  
EMPLOYEE  
APPRECIATION  
PRIZE WINNERS!**





# ★ ALL ABOARD ★ THE SNOWBALL EXPRESS



DEC. 14

SIGNATURE  
FLIGHT



BEST  
SHOT

**PROGRAM MANAGER AMY T.** CAPTURED THESE IMAGES  
DURING ARRIVALS OF THE GARY SINISE FOUNDATION'S SNOWBALL EXPRESS.  
THE FOUNDATION HONORS FALLEN U.S. HEROES BY TREATING THEIR SURVIVING FAMILIES  
TO THE TRIP-OF-A-LIFETIME AT WALT DISNEY WORLD.



# **SOAR IN '24 DECEMBER AWARDS**

**KUDOS TO THESE OUTSTANDING TEAM MEMBERS FOR  
THEIR ACCOMPLISHMENTS LAST MONTH!**

## **EXTRA MILE AWARDS**

**ELVIS G., MEARS CONNECT  
ERIC M., MC OPERATIONS  
FRANK B., MEARS CONNECT  
FRITZ M., MC MAINTENANCE  
JONES J., MC OPERATIONS  
TERRENCE M., FIELD OPERATIONS**

## **PILLARS**

**CHARITA J., FIELD OPERATIONS  
ERICKA M., SPECIAL ACCOUNTS  
GLENDA T., SPECIAL ACCOUNTS  
JORDAN B., SPECIAL ACCOUNTS  
JOSE R., FIELD OPERATIONS  
SANDRA B., SPECIAL ACCOUNTS  
SANDY T., SPECIAL ACCOUNTS  
TRUDY M., SPECIAL ACCOUNTS**





DECEMBER awards, continued

**SAFETY FIRST**

**DOUG H., MEARS CONNECT  
YARIEL B., MEARS CONNECT**

**SUNSHINE**

**ANGEL A. L., ACCOUNTING  
MARY H., TAXI AIRPORT OPERATIONS  
TAKEISHA A., MEARS CONNECT**

**BIG BRAIN**

**RON F., FIELD OPERATIONS**

**RISING STAR**

**STAYSHELA C., CALL CENTER**





DECEMBER awards, continued

**TEAM PLAYERS / BRIDGE BUILDERS**

**ANDY T., MEARS CONNECT  
ANTHONY C. M., MEARS CONNECT  
CALEB D., MEARS CONNECT  
DAVID S., MC OPERATIONS  
DON C., SV OPERATIONS  
EDUARDO B., MC OPERATIONS  
EXIE S., MC OPERATIONS  
JOSE D., MC OPERATIONS  
KUEISE L., PREMIUM OPERATIONS  
KYLE G., TAXI AIRPORT OPERATIONS  
LEVERENZEL B., MC OPERATIONS  
LOUIS A., MC OPERATIONS  
NELSON M., MC OPERATIONS  
OSMAN I., SV OPERATIONS  
ROBERT H., MC OPERATIONS  
RUEBEN S., MC OPERATIONS  
SALIM K., MC OPERATIONS  
SAM P., MEARS CONNECT**



# M1 Call Center Holiday Fun







# M4

## Accounting

### Toy Drive & Window Contest





# M8 Community Outreach



L to R:  
Steffanie G.,  
Lydia C.,  
Dan F.,  
Janice L.,  
Milton D.



Team members from Human Resources and Safety attended the annual Christmas lunch at the Edgewood Children's Ranch. Mears partners with the Roper YMCA each year to bring gifts to the children who live at the Ranch. Edgewood Children's Ranch provides kids and families a safe environment to change their behaviors and the course of their lives. The "cottage life" residential program offers family-style accommodations, emphasizing the development of responsibility, accountability, self-control and faithfulness.

## HOLIDAY SPIRIT WEEK

**MONDAY DEC 16TH**

Christmas Treats

**TUESDAY DEC 17TH**

Favorite Christmas Socks

**WEDNESDAY DEC 18TH**

Santa Hat Shenanigans  
(Best Santa Hat)

**THURSDAY DEC 19TH**

Ugly Christmas Sweater

**FRIDAY DEC 20TH**

Christmas Pot Luck



## Bus Ops Holiday Spirit

Simon M. in Scheduling embraced the Christmas spirit, entertaining the Motor Coach Ops team with his festive suit.



# EMPLOYEE OF THE MONTH FAQ SHEET

Launched  
January 1, 2025

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## Who is eligible for Mears EoM?

To be nominated, employees should:

- Have at least **90 days** employment at Mears
- Be in **good standing** with the company
- Have **zero** documented counseling or disciplinary actions in the past **12 months**
- Have **zero** safety or customer service incidents/complaints in the past **12 months**
- Have **zero** tardies/unexcused absences in the past **6 months**
- Consistently follow company rules, guidelines and protocols in their role

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## What's the nomination process?

Nominations for January of 2025 open on **January 1st**. Each **department manager** will have access to a detailed **online nomination form** that includes questions about the nominated employee's contributions to our collective success.

*Major factors include: communication skills, teamwork, ownership, and demonstration of our five Core Values of Respect, Integrity, Safety, Efficiency & Enthusiasm.*

Nomination submissions are due from department leaders no later than the **8th** of each month.

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## How are EoM winners chosen?

A maximum of **two** employees will be selected each month: one **driver** and one **non-driver**. The Mears Employee Engagement Team serves as the EoM selection committee, and includes respected leaders throughout the company. This group will meet monthly to review EoM nomination forms and choose up to two winners.

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## What do winners receive?

Each Employee of the Month winner will receive:

- **An exclusive Mears EoM lapel pin**
- **A \$100 gift card**
- **Featured recognition in the Mears in Motion newsletter**

*(Other celebrations may vary by department.)*

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## Can I nominate myself or a co-worker?

Self-nominations are not possible. However if you would like to suggest a co-worker for consideration, please contact your **department leader** with details about your **fantastic colleague!**

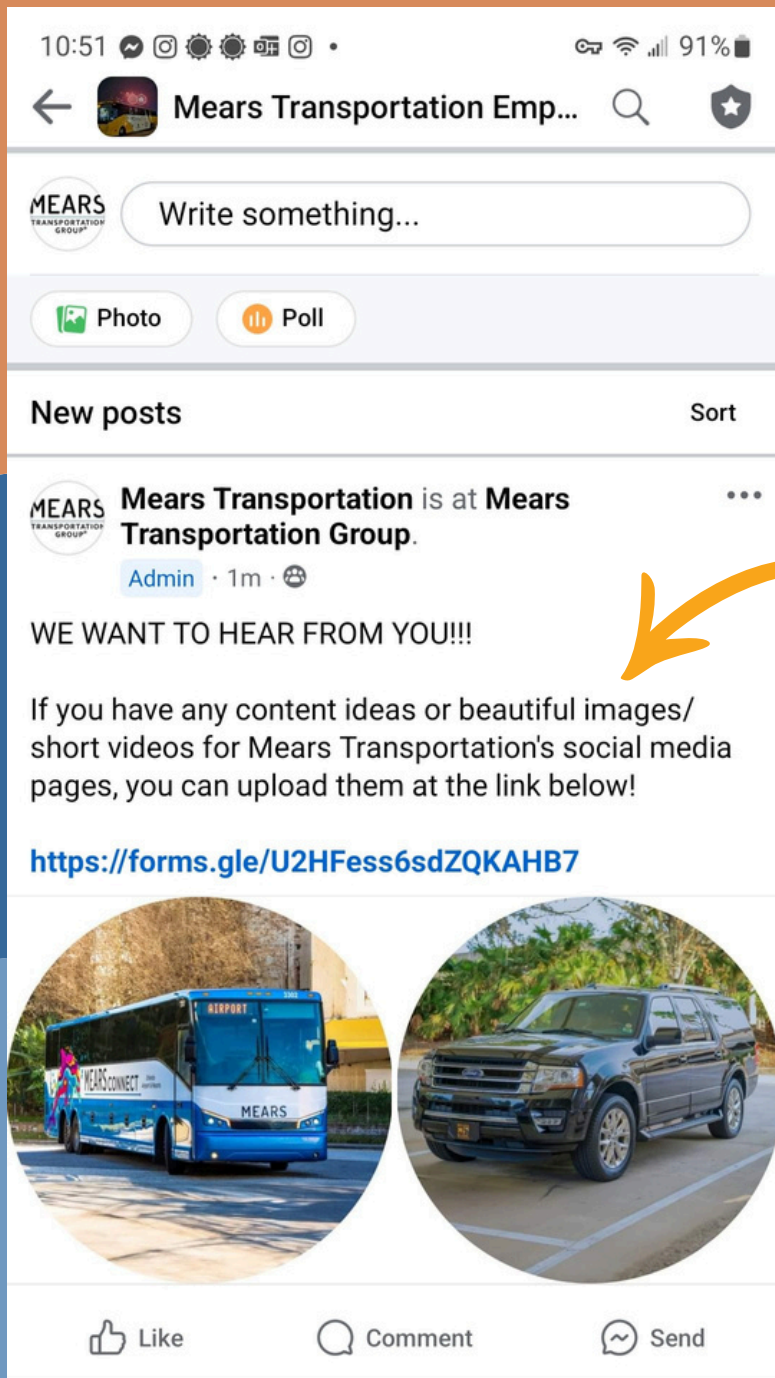
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## How can I learn more?

If you have questions, reach out to your department leader, **or** any of the following: Amy F., Heidi Z., Janis D., Jeff D., Jenny M., Julie J., Keri G., Kim S., Krisztina T., Kueise L., Lydia C., Lynn P., Melissa P., Philip H., Steffanie G.



# WE WANT TO HEAR FROM YOU!



Now you have **THREE** ways to submit your ideas for Mears Transportation Group's social media channels:

- Go to the “*Mears Transportation Employees News*” Facebook Page for the link to submit your content
- OR: In your browser, type this address to submit via Google:  
<https://forms.gle/oLi1a9dQWE8DQYMr7>
- OR: If you don't have a Facebook or Google account, you can email your photos and short videos to [marketing@mears.com](mailto:marketing@mears.com)

Not all ideas, images or content may be used,  
but every submission will be considered.

By submitting your content, you release and agree to  
its unrestricted use by Mears Transportation Group.

Note: Contractual limitations don't allow us to post content  
featuring our contracted partners' fleets or business, Ex: Universal Orlando, etc.