

MEARS IN MOTION

**Congratulations to these winners
of our 1st Quarter MVP '23 Drawing!**



Blanca I.,
Mears Connect
Call Center
Fitbit Fitness Tracker



Ayrton P.,
Shuttle Van
Operations
Autographed
Orlando Magic
Jersey



Jose U.,
Sales
Homedics Shiatsu Elite
Massage Cushion

EMPLOYEE NEWS



Just Married

**Motor Coach Dispatcher
Wally M.**

and Aisha F.

were wed on March 11,
with several Mears
co-workers in attendance.

Congratulations,
Wally and Aisha.

Newsflash:

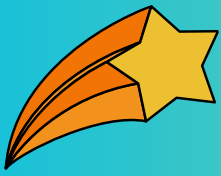
We've created a
private Facebook group
just for Mears Employees.
See page 11 for details!

It's a Girl!

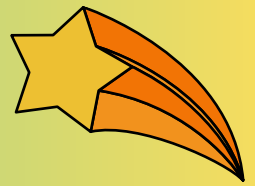
Driver Manager Ben A. and his wife,
Shanda, welcomed a daughter on
March 24. *Madilyn Laureen* weighed 6
lbs. and measured 19 inches.

Congratulations to Ben, Shanda, big
brother Bentley and big sister Lilyana.





Service Shout-Outs



Motor Coach Operator Rockland S.
saved the day for a young guest:

"We had a great time riding on Mears last week. We used the Mears bus transportation to get to our Disney resort from the airport. Shortly after unpacking we realized our 7-year-old son had left his beloved 'Teddy' bear on the bus. We called Mears and the bear was located and returned by our driver, Rockland S., in no time. I think it was within the hour! He happily came off the bus with a smile and reunited my son with his Teddy. This type of service is something I've learned to not expect from companies anymore, and I am so appreciative that Mears is the exception. Great service and employees! Thank you!"



Call Center Supervisor Ruben C. recently assisted this grateful customer:

"Mears is a class act. My 12-year-old son left his phone in a taxi. I paid cash and didn't get the cab number. I called Mears to see if they could help on the little information I gave. I spoke to Ruben and he was determined to help me. He tracked down the driver and was able to get my son's phone back to us at the hotel. I cannot thank Ruben enough for his dedication to helping us."

Check out March's BEST SHOT...



This month's winning "Best Shot" photo was taken by Mears Global Director ***Philip H.***

Philip captured this gorgeous sunset image downtown at the end of a recent workday.

Thanks, Philip!

(See pg. 12 for photo entry details.)



Honorable Mention

Sales & Operations Manager
Ian K.

snapped this pic of a recent curb lineup at the Gaylord Palms. He wrote, "Here's the team doing what we do best."



MVP '23

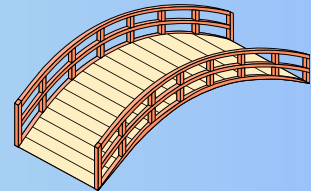
MARCH AWARDS



Congrats to these outstanding team members
for their recent accomplishments!

Bridge Builders

Andy A., Accounting
Jose U., Sales
Ortancis G., Sales
Rachel B., Sales



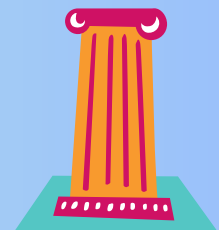
Extra Mile Awards

Alix C., SV Operations
Erin L., Sales
Maurice P., SV Operations
Rene M., HR
Richard M., SV Operations



Pillars

Bryan P., Accounting
Cader A. H., SV Operations
Erin L., Sales
Joshua R., Accounting
Kibera W., Accounting
Raquel B., Accounting
Ruben G., MC Operations
Ruben J. L., SV Operations
Tonya D., Administration



Rising Stars

Amy T., MC Operations
Aryton P., SV Operations
Robert M., Accounting



MVP '23

MARCH AWARDS

Continued...



Happy Customer Awards

**Andrew R., MC Operations
Aracely S., MC Operations
Carlos A., MC Operations
Christina R., MC Operations
Dado T., Luxury Dispatch
Darielys V., MC Operations
Daville B., MC Operations
Edward W., MC Operations
Eliu C., MC Operations
Elizabeth S., MC Operations
Ezekiel S., MC Operations
Gerardo R., MC Operations
Iran R., MC Operations
Jean M. P., MC Operations
Jose C., MC Operations
Jose U., Sales**

**Jose V., MC Operations
Kenneth W., MC Operations
Lisa B., MC Operations
Lou S., MC Operations
Luis M., MC Operations
Marisabel R., MC Operations
Merry M., MC Operations
Pablo G., MC Operations
Priscilla D., MC Operations
Robert L., SV Operations
Rueben S., MC Operations
Santiago M., MC Operations
Steevenson D., MC Operations
Tyler D., MC Operations
Shakia G., MC Operations
William R., MC Operations**





MVP '23

MARCH AWARDS

Continued...



Next-Gen Mentor

Angel D., SV Operations



Service Hero

Kadayria C., SV Operations



Sunshine Awards

Christina A., SV Operations

Froilan C.-R., SV Operations

Tommy G., SV Operations



Team Players

Jenny M., Accounting

John M., SV Operations

Laurena S., SV Operations

Loareain B., Call Center/Dispatch

Michelle C., Accounting

Rob W., SV Operations

Ruben C., Call Center



**Congratulations to these members of our Loyalty Club,
celebrating employment anniversaries
in the First Quarter of 2023.**



**Happy
ANNIVERSARY**

26+ Years

Bret V., 38 years
John W., 34 years
Nick S., 34 years
Tim B., 31 years
Jeanne H., 29 years
Butch S., 28 years
Luis L., 28 years
Daniel O., 27 years
Felix R., 27 years
William R., 27 years
Lynn P., 26 years
Ozzie D. R., 26 years

25 Years

Carolyn D.

24 - 21 Years

Gregory M.
Horace B.
Robert M.

19 - 16 Years

Edwin R.
Elsa A.
Ernesto R.
Mauricio S.
Ray R.
Rockland S.
Simon M.
Tyler H.

15 Years

Carl H.
Daniel B.
Donna S.
Puran B.

14 - 11 Years

Bradley L.
Brian D.
Cliff M.
Cornelliuse D.
Gary L.
Joel M.
Laurel R.
Norma G.
Randolph P.
Robert U.
Vassel V.

10 Years

Arlyn M.
Boyd R.
Cristal L.
Deron D.

Congratulations

First Quarter Loyalty Club

Continued...

9 - 6 Years

Ahmad I.
Anibal A.
Carla M.
Christie V.
Elvin I.
Jaqueline M.
Jean H.
Jose C. V.
Lou S.
Luis Z.
Raquel R. B.
Raymond H.
Robert L.
Robert M.
Rueben S.
Segundo C.
Thomas K.
Thomas S.
Vicente G.

5 Years

Babalola O.
Darrell D.
Dominic D. P.
Jeffrey B.
Jehu J.
Joanna M.
John C.
Jose R.
Mery G.
Noldy S. J.
Trey W.

4 - 2 Years

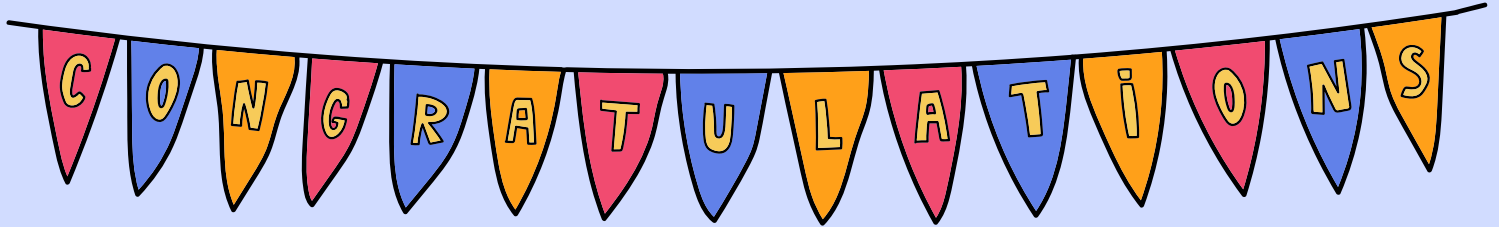
Alexis D.
Brian C.
Charita J.
Christopher C.
Daniel H.
Daniel R.
Eduardo B.
Enailym G.
Erica M.
Gansham P.
Jesus D. V.
Jonathon B.
Kathleen P.
Krisztina T.
Kueise L.
Latoya P.
Leilani G.
Luis O.-R.
Michael Q.
Onofre P.
Robert T.
Rossini D.
Ruth G.
Terrence W.
Tom M.
Yvette S.



First Quarter Loyalty Club

Continued...

1 Year



Ann Marie A.

Anthony J.

Carlos G.

Christina A.

Christina R.

Dacoya B.

Dado T.

Daniel H.

Deborah V.

Deniel L.

Emilee C.

Felix M.

Fouad L.

Gerardina B.

Harold M., Jr.

Imre V.

James S.

Jeff D.

Jeff S.

Jeffery H.

Jessica P.

Jill P.



Joseph B.

Julian G.

Lourdes S. C.

Luviaya M.

Marisabel R.

Mark F.

Mark H.

Mary A.

Michael A.

Michael B.

Nyah M.

Osman I.

Pelayo A.-C.

Randy C. A.

Ratna F.

Rodney D.

Steven B.

Tanesha B.

Victor C.-M.

Waldo M.

Wayne R.

Wilbert R.

Be sure to Like and Follow
Mears Transportation
on social media...



<https://www.facebook.com/MearsTransportation/>



https://www.instagram.com/mears_transportation/



<https://www.youtube.com/@mearstransportation4128>



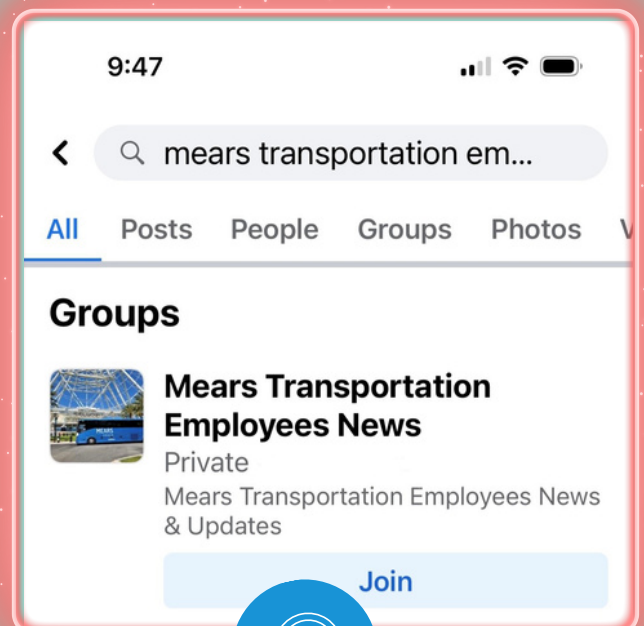
<https://www.tiktok.com/@mearstransportation>

Good News



*We've created a Facebook page
just for YOU!*

*“Mears Transportation
Employees News”
is the place to go
for the latest
company happenings.
The group is live now,
so join TODAY.*



Send Us Your *Best Shot*

As we continue our photography feature in the *Mears in Motion* newsletter, “Best Shot” showcases YOUR photos of the great work we do at Mears throughout Central Florida! Here’s everything you need to know:

DO's:

- Photos must be related to Mears Transportation operations, for example a Mears taxi with a stunning Florida sunset in the background, or a lineup of Mears motor coaches framed by colorful fireworks in the night sky.
- Photos may include co-workers and/or yourself.
- Capture work-related images that are beautiful and unique.
- Submit photos to motion@mears.com, and be sure to tell us your full name, job title, and where and when the photo was taken. If there's a story behind the image, share that in your email, too.
- Make sure your image is attached as a high-resolution JPEG file.
- Enter before the monthly deadline: 11:59 p.m. on the 15th day of each month.
- Limit two photo submissions per employee per month.



DON'Ts:

- Taking photos while driving is a big DON'T. NEVER take a photo while driving any vehicle.
- Do NOT take photos of customers, clients or guests, and do NOT ask customers, clients or guests to take photos of you.
- Photography is not permitted to interrupt your work.
- Please don't digitally manipulate images to create scenes that didn't actually occur.



We can't wait to see your Best Shot!



Open to all Mears employees (part-time and full-time).

Photo selection is at the discretion of the Mears employee engagement team.

A photo chosen for publication also gives the employee one entry into the next quarterly recognition raffle drawing.

By submitting your photo, you agree to its use, distribution and publication by Mears Transportation Group, and release all related rights & claims.