## MEARS IN MOTION

Congratulations to our Employee Appreciation Grand Prize Drawing winners!





Ben A.,
MC Operations
4 NBA Game Tickets



Jacqueline W.,
Accounting
3-Day/2-Night Stay
at Disney's
Swan or Dolphin
Hotel



Jermmy R., MC Operations \$100 Disney Gift Card

### **Check out February's BEST SHOT...**





This month's winning "Best Shot" photo was taken by Mears Motor Coach Operator *Tamilvanan G*.

Tam took this remarkable picture of our charter bus lineup at Disney's Contemporary Resort on February 11.

As the Magic Kingdom fireworks lit up the sky, he captured the magic at just the right moment.

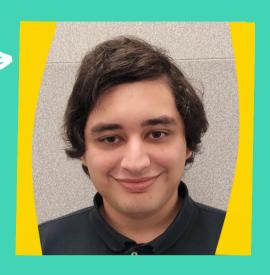
Congrats, Tam!

(See pg.8 for photo entry details.)

# EMPLOYEES ON THE MOVE

#### **Angel L., Billing Specialist**

Angel started with Mears in April 2022 as a
Bus Cashier, and was promoted to Billing
Specialist in January 2023. He is currently
working toward his college degree in
Accounting, and he was chosen for his new
role because of his enthusiasm and
willingness to learn. Angel's responsibilities
include reconciling all Taxi paperwork and
billing of our larger accounts, including
Disney Cruise Line.



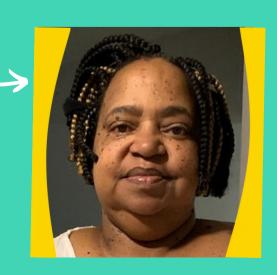
#### Carmen D., Billing Specialist

Carmen was hired as a Premium Fleet
Dispatcher in October of 2022, and was
quickly promoted to Billing Specialist in
January of this year. She was selected for
her new role because of her prior
accounting experience, and she has
quickly proven that she's a great asset to
our team. Carmen's primary
responsibilities involve billing our
contracted properties for all fleets.



#### Jacqueline W., Billing Specialist

Jackie joined Mears in 2016 as a Global Reservations Agent. She was promoted to Billing Specialist in February of 2023 because of her great work ethic and positive attitude. Jackie is responsible for Disney billing for our taxi fleet, as well as contracted resort properties.



### **Service Shout-Outs**

A happy customer had this to say about **Motor Coach Operator Rueben S.**:

"We used Mears shuttles and the service was great, both from the airport and back from the hotel.
Rueben was our driver to the airport and he was the best! He was our last entertainment before leaving Disney."







### Motor Coach Operator Kenneth W. received this compliment:

"Kenneth was our driver and he was by far the best bus driver we've ever had of all time! He was levels and levels above anyone else we've ever gotten.

We use Mears four times a year.

He gave us the best care!"



# MVP '23 FEBRUARY AWARDS



Congrats to these outstanding team members for their recent accomplishments!



**Big Brain Award**Alix C., SV Operations

#### **Bridge Builders**

Linda C., Call Center Robert L., SV Operations Scott S., SV Operations Teresa H., Call Center





#### **Extra Mile Awards**

Earle F., Call Center/Dispatch
Para M., Special Accounts
Rachel B., Sales
Sandy T., Special Accounts
Teresa H., Call Center
Teri D., Special Accounts

#### **Pillars**

Christie V., Call Center/Social Media Coordinator
Jose U., Sales
Raquel B., Accounting
Richard M., SV Operations





<u>Rising Stars</u>

Chasity G., Sales
Rene M., Call Center/Dispatch



# MVP '23 FEBRUARY AWARDS

Continued...





#### **Happy Customer Awards**

Alejandro B., MC Operations **Andy C., MC Operations Christopher L., MC Operations Damien P., MC Operations David C., MC Operations** Eliu C., MC Operations **Erica M., MC Operations Guillermo S., MC Operations** Hank S., MC Operations Henry J., MC Operations Jacqueline M., MC Operations **Jeffrey B., MC Operations** Jesus D. V. D., MC Operations John O., MC Operations Jose V., MC Operations Kenneth W., MC Operations Latasha V., Sales

**Lou S., MC Operations** Luis M., MC Operations Marisabel R., MC Operations Mohammed A. O., MC Operations **Osiel I., MC Operations** Paul H., MC Operations **Peri-Marie S., SV Operations** Randy P., MC Operations **Rockland S., MC Operations** Roland M., MC Operations **Rueben S., MC Operations** Sammie P., MC Operations Tyler D., MC Operations **Shakia G., MC Operations** Simone B., Call Center Sonya S., MC Operations **Viktor M., MC Operations** Yojasmil A. N., MC Operations





### **MVP '23** FEBRUARY AWARDS Continued...





Safety First Award John M., SV Operations



#### Sunshine Awards

**Amy F., Accounting Aolani R., SV Operations Ayrton P., SV Operations Gail O., Accounting** Jose U., Sales **Pelayo A., Special Accounts** 





#### **Team Players**

**Amy T., MC Operations Angel D., SV Operations Maurice P., SV Operations** Michelle C., Accounting **Raquel B., Accounting** Teresa H., Call Center



#### Send Us Your Best Shot

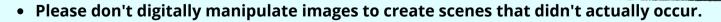
As we continue our new photography feature in the *Mears in Motion* newsletter, "Best Shot" showcases YOUR photos of the great work we do at Mears throughout Central Florida! Here's everything you need to know:

#### **DO's**:

- Photos must be related to Mears Transportation operations, for example a Mears taxi with a stunning Florida sunset in the background, or a lineup of Mears motor coaches framed by colorful fireworks in the night sky.
- Photos may include co-workers and/or yourself.
- Capture work-related images that are beautiful and unique.
- Submit photos to <a href="mailto:motion@mears.com">motion@mears.com</a>, and be sure to tell us your full name, job title, and where and when the photo was taken. If there's a story behind the image, share that in your email, too.
- Make sure your image is attached as a high-resolution JPEG file.
- Enter before the monthly deadline: 11:59 p.m. on the 15th day of each month.
- Limit two photo submissions per employee per month.

#### DON'Ts:

- Taking photos while driving is a big <u>DON'T</u>. NEVER take a photo while driving any vehicle.
- Do NOT take photos of customers, clients or guests, and do NOT ask customers, clients or guests to take photos of you.
- Photography is not permitted to interrupt your work.





#### We can't wait to see your Best Shot!



Open to all Mears employees (part-time and full-time).

Photo selection is at the discretion of the Mears employee engagement team.

A photo chosen for publication also gives the employee one entry into the next quarterly recognition raffle drawing.







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