MEARS IN MOTION



June 9-19 at many of the country's top theme parks and attractions, Give Kids The World Village's 2022 Summer Road Trip delivered the magic and wonder of the Village to alumni wish families in 11 cities nationwide.

Each Summer Road Trip stop provided alumni wish families with exclusive early theme park access and a variety of fun-filled activities that bring the Village wish experience to life – including a DJ dance party, games, crafts, whimsical Village photo opportunities, and much more.

The event was designed to help Give Kids The World alumni wish families reconnect, reminisce, and relive treasured moments from their wish trips while promoting camaraderie among families and sharing the mission of Give Kids The World to new audiences.

Our Motor Coach Operator Robert "Mac" M. was the dedicated driver for this road trip. Steven Amos with Give Kids The World said they "took great care of Mac" on the trip. He even got to meet Charlie Brown and the whole Sesame Street crew along the way.





GRATITUDE '22

MAY AWARDS

Congrats to these outstanding team members for their recent accomplishments!

Each will be automatically entered into our next Gratitude '22 quarterly drawing.

Bridge Builders



Christie V., Call Center
Gustavo R., Call Center/Dispatch
Jackie W., Special Accounts

Extra Mile Awards

Carla M., Mears Connect Mark F., Mears Connect Nicolette P., Human Resources



Happy Customer Awards

Alexander J., MC Operations
Andrew R., MC Operations
Brian W., Airport Operations
Danny C., MC Operations
Elizabeth S., MC Operations
Eric L., MC Operations
Erica M., MC Operations
Gregory M., MC Operations
Henry S., MC Operations
Jean L., MC Operations
Jean-Claude I., MC Operations
Jeanette H., MC Operations
Jeanette H., MC Operations

Jonathon B., MC Operations



Jose V., MC Operations
Joseph S., MC Operations
Kermit R., SV Operations
Luis L., MC Operations
Marlon S., MC Operations
Michael Q., MC Operations
Rickey S., MC Operations
Robert M., Taxi Operations
Robert T., Call Center
Rueben S., MC Operations
Sasha R., MC Operations
Scott C., MC Operations
Scott S., SV Operations
Victor C., MC Operations

GRATITUDE '22

MAY AWARDS

Continued...



Alberto T., SV Operations
Chavonne M., Mears Connect
Christian A., Airport Operations
Crismarie P., Airport Operations
Nancy K., Accounting
Yvette B., Accounting



Sunshine Awards

Mary H., Airport Operations Peggy N., Sales Yessica G., MC Operations

Pillar Awards

Adalisa J.-K., Accounting
Cliff M., MC Operations
Kraige j., MC Operations
Kyle G., Airport Operations
Marcia G., Airport Operations
Rosa P., Accounting



Team Players

Ashley T., Mears Global Deniel L., Airport Operations Emilee C., Airport Operations Enailym G., Airport Operations Gelisa E., Airport Operations Joshua R., Accounting **Julian G., Airport Operations Kueise L., Airport Operations** Lydia C., Human Resources **Michael B., Airport Operations Nya M., Airport Operations Oscar C., Airport Operations Paola F., Airport Operations Randy C., Airport Operations** Steve O'B., MC Operations **Toni A., Special Accounts**

Rising Star Award

Ebony B., Mears Connect

Service Heroes

Cornelliuse D., MC Operations Edwin D., MC Operations





Employee Spotlight

Shuttle Van Driver Delroy D. has been serving Mears guests since 2017, first as a taxi driver and most recently in our shuttle van fleet.

Recently a grateful customer shared these words of appreciation:

"Hi there! A special thank-you to one of your drivers: It was a Mears Connect that we used. He drove a 15 passenger shuttle. His name was Delroy! We called the station because our baby lost his Elmo stuffed animal in one of your vehicles. The nice man on the phone that was located at the station - I believe he was on the cab side (unfortunately I didn't catch his name) was so patient and helped us locate Delroy's shuttle, contacted him and Delroy searched his shuttle to find Elmo. Our baby was hysterical and crying for his 'Mo.' Delroy immediately drove it to our hotel and saved the night! We truly appreciated all of the employees that helped us that night! They reunited my baby with his best friend! I truly felt they both really went above and beyond to give us amazing customer service!

"We used Mears 4 times during this trip and we were so happy with all of our drivers! They were so kind and helpful. We will continue to be customers of your business and promote you all because I truly feel like you care about your customers! Thank you! And a special thank-you to Delroy and the nice man that answered the phone last Saturday night for us!





